

Windows 10 Anniversary Update, Twitter & online shopping

 **Windows 10 anniversary update** was launched last month and is rolling out slowly to Windows 10 PCs, starting with new ones first. The Anniversary Update will appear as 'Feature update to Windows 10, version 1607' You can read more about the new features here: <http://tinyurl.com/hbbsrlx>

Like many major updates, it hasn't been without its problems. The installation process seemed to go quite smoothly when I tested it, but then found my printer had disappeared. I got it back quite easily, so if yours does the same go into your printers folder from Control Panel and see if it is shown, then right click on it tick 'set as default printer'.

 **Twit or Tweet...you may well ask!** Most people will be aware of Twitter even if they have never used it. Twitter is a social networking site for putting out information or commenting on world events, or even TV programs! Anyone can read but only registered users can post comments, known as Tweets. The magic number here is 140, that's the number of characters allowed for any one Tweet. It's free to join and use, and yes some people do talk a load of twaddle (where do they find the time?), but the great thing about it is that it is instant. Often an event will appear on Twitter before anywhere else. The news services use it because there will be someone in the world somewhere who is right on the spot where a story is unfolding. So how do you find anything in this information overload? Well you just search for either a person's name, which will be prefixed with an @ or you can search a subject with a # (known as a hashtag). So for instance the Rio Olympics appeared under #Rio2016. Go on, have a go, you're sure to find something that interests you.

Like all social media sites do be careful what you say. Paul Hayes who writes in Leo news email, recently quoted the following. 'I would also add two words to every conversation that every electronic media user should burn into their minds...NEVER AND FOREVER. NEVER put out anything you don't want to share with the entire world...that includes partners both present, ex or soon to be ex, and future; parents, bosses and anyone else..... And if you put it on social media you should expect it to be there FOREVER. PERIOD!'

 **Sending pictures by email.** If you use Windows Live Mail, most Karoo users will do, avoid the icon that says 'photo album'. This will ask you to sign in with a **Microsoft account**, something you may not have anyway. Just use the paper clip to add a photo, but do watch the file sizes, photos can be quite sizeable, and you can only send 7MB at one time.

Online shopping is the innovation of our time, you don't have to go anywhere, no queues, no parking problems and your stuff is delivered right to your door, often by the next day. What could possibly go wrong? Well guess what, over 90% of people have abandoned web sites instead of locating a forgotten password because security hasn't been easy enough to use. It goes like this. You pick up an email perhaps on your smart phone or tablet saying there's a sale on and it gives you a promo code to quote. You spend a while online trying to find the exact item, put it in the basket, go to checkout and then it asks you to sign in. Drat, what's the password for a site you haven't used for a while. You give up and ask for a password reset email, get that and then change your password. Get fed up the smart phone, so you log into the laptop and do it all again, sign in at checkout, and then it asks for your promo code. Quick, back to the smart phone, where's that

email, and oh no the battery is running out! Found it, quick, back to the laptop to find your session has expired, please start again. Off you go again hoping the item is still in stock as by now your blood pressure is rising and stress levels are high, and you're hoping you know where your credit card is! Fortunately, most people's experience is nothing like this most of the time, but I bet it has happened to you at least once!!

Windows 8 - I have come across a few computers recently still running Windows 8, i.e. never been upgraded to 8.1 Now the knowledge base I researched seemed to indicate that the cut-off date for the upgrade was 13 January 2016. However, with a bit of fiddling I managed to get the upgrade to work on a couple of laptops recently. So to check if you have upgraded, go to Control Panel, and System and it will tell you at the top of the page. The 8.1 upgrade is downloaded through the Store icon.

How do I find Control Panel in Windows 10? Just right click on the Start button to get the menu

Parents spend £150 on average repairing or replacing their kids' gadgets. A survey by Protect Your Bubble also revealed that 70% of gadgets bought for children are not insured

KC Colour pages is out, you should have had yours delivered by now. Just for information RDM Computers is listed under Computer Maintenance.

Everyone likes a bit of free advice, so on my website you will find a free guide with some answers to often asked questions like: 'Why does my computer start and then stop at a black screen? Why does my Windows10 start button not work and I can't get emails?' And not least 'Why isn't my internet working?' (download it while you can!) So just go to www.rdmcomputers.co.uk/news and you will see a link to the this and the previous two articles, plus the free guide.

Also will be updating the blog on my website regularly with any news items worthy of mention. And for those on Twitter you can find me @rdmcomputers1

Lastly, you have probably gathered that we take security very seriously, so if need advice on changing or buying anti virus, or if you think you may have been the victim of a scam, just call us for advice.

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