

New computers, Wi-Fi woes and latest news

Well we've had Black Friday, which seems to extend for a week or so, and by now the internet will be straining under the pressure as the Christmas present-buying season is well underway! No doubt it will be another record year, but let's hope High Street shops can survive the season!

Computers don't last forever and certainly do slow down over time. A service, clean up and health check, a popular service we offer, will do so much to help your computer work to its optimum, but there is only so much that can be done. Let's face it, computers have become an essential part of our modern-day life, so it is false economy to keep an aged computer running year after year. When you think what we spend on cars, kitchens and household gadgets, the cost of a new computer pales almost into insignificance! So, if you would like a price for a nice new PC, then just call or email for free quotation.

For honest, unbiased advice & pricing on a new PC call RDM on 875666

For advice on purchasing a new laptop online or from a store, please see our free article available on the website: www.rdmcomputers.co.uk/news

Wi-Fi printing has become very popular now, but to be honest it is still not an exact science. Many users will have experienced disconnections or error messages saying the printer is offline. With PCs I have always recommended having a wired (USB cable) connection to the printer, this is much more reliable. The same goes for a laptop, if you normally use it on the same table or desk next to the printer most of the time, then just connect it by cable.

KCOM PRO TEAM is a new initiative launched by Kcom to assist home customers who do not feel they are getting the most out of their Lightstream fibre broadband service. So if you are suffering from low speeds, disconnections or buffering, and would like to arrange a free visit by a member of the team, you can make an appointment online at www.kcomhome.com/proteam



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Windows 10 'October' update mentioned again last month, has been delayed and for some time and now Microsoft has released the following statement: 'We will offer the October Update to users via Windows Update when data shows your device is ready and you will have a great experience. If we detect that your device may have an issue, such as an application incompatibility, we will not install the update until that issue is resolved, even if you "Check for updates," so you avoid encountering any known problems'

;-)} Every 12 minutes is the frequency that most adults check their smartphone, according to a survey by Ofcom.

A couple of good news stories spotted online recently. Firstly, a team of satellite historians claim to have discovered ancient ruins off the Spanish coast they say could be the lost city of Atlantis. Antiquity specialists Merlin Burrows believe the ruins of the legendary civilization can be found below the wetlands of Doñana National Park. Atlantis was first written about by Greek philosopher Plato who lived around 400BC

The other story was of a man in Doncaster using Google Earth on his computer, looking at the coast of Scotland when he suddenly spotted the image of a large passenger jet apparently in the sea, about 9 miles east of Edinburgh airport. He contacted the press about this and they in turn reported it to Google who explained that it looks like their satellite had captured an image of a plane passing over the sea at the time and had inadvertently kept the image on the map!

Question & Answer section

Q: What does USB stand for?

A: Universal serial bus. Basically, it is an easy way to connect virtually any piece of equipment to a computer. Printers, memory sticks, drives etc.

Q: I get a message from Eset saying there is a new version ready to download?

A: Once or twice a year, Eset does update its product software, so go ahead and install the latest version 12 when prompted.

Q: I am using emClient for my email, and it says there is a new version available

A: Again you can go ahead and update

Security Central:

If you haven't already upgraded to ESET Internet Security, now is the time to do it. Go to the website <https://www.eset.com/uk/home/free-trial/> and download a **free one-month** trial! Just make sure you uninstall any existing anti virus you may have, even if it has expired. For prices, upgrades and licences – just give us a call.

Telephone scam – yes, I must mention this again. There has been another spate of unsolicited calls to computer users in this area purporting to be from Microsoft or Windows (who they are not) offering to fix problems with your computer (which they won't) and then fraudulently taking money for their non-existent services. If you get such calls, and they can be very persistent, tell them you are not interested, or that you have a local computer specialist, or that you don't have a computer!

Remember to look on my website for copies of the current and two previous articles where they can be read, downloaded or printed.

Best wishes for Christmas and New Year to all my readers – see you in 2019!

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